

Asia Visionary Summit (AVS) Ticketing Policy

1. Ticket Structure & Pricing

1.1 The Asia Visionary Summit (AVS) utilizes a three-phase pricing structure designed to encourage early registration. All prices are listed based on the participant's residency status.

1.2 International Participants (USD):

Includes summit pass, Raven Concert access, and administrative handling of the government visa/SDF waiver.

- **Phase 1 (Early Bird): March 24 – May 31:** \$1,750 USD (30% discount).
- **Phase 2 (Mid-Tier): June 1 – August 31:** \$2,125 USD (15% discount).
- **Phase 3 (Regular Pricing): September 1 – October 25:** \$2,500 USD.

1.3 National Participants (BTN):

Subsidized rates for citizens and residents of Bhutan. Valid CID required.

- **Phase 1 (Early Bird): March 24 – May 31:** Nu. 5,600 (30% discount).
- **Phase 2 (Mid-Tier): June 1 – August 31:** Nu. 6,800 (15% discount).
- **Phase 3 (Regular Pricing): September 1 – October 25:** Nu. 8,000.

1.4 SDF Waiver Policy:

The Sustainable Development Fee (SDF) of \$100 USD per night is **waived** for international delegates for the duration of their official summit package. Any stay exceeding these dates will be subject to standard government SDF rates.

2. Refund Policy

2.1 To manage payment processing fees and administrative costs, AVS utilizes a credit/refund ladder based on the date of cancellation:

Cancellation Time Before Event	Refund Amount
March – May	80% Refund
June – July	40% Refund

August – September	20% Refund
October	No Refund (Transfer Option Only)

2.2 For international delegates, the \$40 USD Government Visa Processing Fee is non-refundable once the application is submitted.

3. Ticket Transfer Policy

3.1 Transfer Deadline: Tickets may be transferred to another participant up to **fourteen (14) days** before the event. The AVS team must be notified through the registered email address used for the original purchase.

3.2 Bundled Package Rule: All summit tickets are sold as a set package. Any transfer of the conference ticket must include the associated Raven Concert ticket, as components within a bundle cannot be transferred separately.

3.3 Identity Verification: International transfers remain subject to Royal Government of Bhutan immigration approval. AVS is not liable if a transfer is rejected by the Department of Immigration due to late filing.

4. Cancellation & Postponement Policy

4.1 The organizers reserve the right to cancel or reschedule the summit due to events beyond their control.

4.2 In the event of postponement, tickets will remain valid for the new dates. Participants may request a refund in accordance with the ladder in Section 2.1 or accept a credit transfer.

4.3 Travel Responsibility: The organizers are responsible only for the face value of the summit ticket. Participants are strongly advised to secure comprehensive travel and medical insurance (as per Section 14.3).

5. Force Majeure

5.1 The organizers shall not be liable for failure to perform due to Force Majeure events, including Himalayan weather-related flight disruptions at Paro International Airport, sovereign policy changes, or civil emergencies.

5.2 In such cases, the organizers will provide digital access alternatives or ticket rollovers to the next summit edition where feasible.

6. Entry & Access Policy

6.1 **International Delegates:** Must present their AVS Digital Badge and Government Visa Clearance Letter.

6.2 **National Delegates:** Must present their AVS Digital Badge and a valid CID or Work Permit.

6.3 **Security Protocol:** Due to high-profile speakers and Royal Family presence, all participants are subject to security screenings. Delegates are granted VIP Fast-Track Access to the Raven Concert upon presentation of official summit credentials.

7. Ticket Usage & Resale Rules

7.1 **Official Channels:** Participants are strongly advised to purchase tickets only through the official AVS website or authorized resellers. Tickets purchased through unauthorized third-party platforms are not guaranteed and may be refused entry without refund.

7.2 **Anti-Resale Policy:** Tickets may not be sold, resold, or offered for sale through any third-party platform or intermediary without prior written approval from the AVS team. Unauthorized resale will result in immediate cancellation.

7.3 **Legal Governance:** Any unauthorized resale, distribution, or misuse of tickets will be addressed in accordance with the applicable laws and regulations of **Gelephu Mindfulness City (GMC)**. Where relevant legal or judicial mechanisms under GMC are not yet operational, the laws of the **Kingdom of Bhutan** shall apply.

7.4 **Integrity of the SDF Waiver:** The SDF waiver is a privilege for active summit participants. Any attempt to utilize the waiver without attending summit sessions will be reported to the relevant authorities for retroactive tax assessment.

8. Code of Conduct

8.1 All the participants must treat others with dignity and respect, comply with venue rules and lawful instructions from AVS staff, security personnel, moderators, and venue management, and contribute to an environment that supports dialogue, safety, and

inclusion.

8.2 The following conducts are prohibited:

- harassment, intimidation, discrimination, bullying, stalking, threats, or retaliation;
- unwelcome verbal, written, visual, or physical conduct of a sexual, abusive, or degrading nature;
- sustained disruption of sessions, meetings, receptions, transport, or registration operations;
- unauthorized access to restricted areas, badge misuse, badge sharing, or impersonation;
- recording, photographing, livestreaming, or broadcasting where prohibited by AVS, the venue, speakers, or applicable media rules;
- conduct that endangers people, property, data, or AVS systems;
- damage to venue property or interference with security, safety, or emergency procedures;
- solicitation, aggressive marketing, or unauthorized commercial promotion where restricted by AVS policy.

8.3 Reporting and response

1. A participant who experiences or witnesses misconduct should report it immediately to AVS registration, security, or the designated conduct contact.
2. Any action deemed inappropriate may be handled by the security team at the venue including warning, badge deactivation, removal from sessions or venues, cancellation of registration without refund, referral to venue security or law enforcement.

8.4 Any participant removed or denied entry for violating this Code of Conduct shall not be entitled to any refund, reimbursement, or compensation, including for travel or accommodation costs.

9. Photography & Media Consent

9.1 The summit may be photographed, filmed, or recorded by the organizers and authorized media partners.

9.2 By attending the summit, participants acknowledge and consent to the use of their image, voice, name, or likeness in photographs, videos, livestreams, and recordings produced during the event.

9.3 The materials described in 9.2 may be used by the summit organizers for:

- Official documentation
- Media coverage
- Promotional materials
- Future summit communications
- Digital and social media platforms

9.4 Participants who appear in recorded material will not be entitled to compensation or approval rights over the use of such materials.

10. Data Privacy Policy

10.1 Participants may be required to provide personal information during the registration process.

10.2 This information may include:

- Name and contact details
- Organizational affiliation
- Passport or identification details for accreditation
- Payment and billing information
- Accessibility or dietary requirements

10.3 This information will be used solely for purposes related to:

- Registration processing
- Event administration
- Communication regarding summit activities
- Logistical arrangements such as accommodation and transportation

10.4 Personal data may be shared with authorized service providers involved in organizing the summit, including payment processors, venue operators, hotels, and transportation providers, where necessary for event operations.

10.5 The organizers will take reasonable measures to protect personal data and handle it in accordance with applicable data protection standards.

11. Payment Terms

11.1 All registration fees must be paid in full before participation in the summit is confirmed.

11.2 Accepted payment methods may include:

- Bank transfer
- Credit or debit card
- Approved online payment gateway
- Authorized travel or registration partners

11.3 All prices are listed in the currencies indicated in the registration materials. Participants are responsible for any bank charges, transaction fees, or currency conversion costs incurred during payment.

11.4 Payment is considered completed only once funds have been successfully received and processed by the summit organizers or the designated payment platform.

11.5 Failure to complete payment within the required timeframe may result in cancellation of the registration.

12. Ticket Delivery

12.1 After successful registration and payment confirmation, participants will receive a digital ticket or registration confirmation via email.

12.2 The confirmation may include:

- A QR code or electronic pass
- Summit registration details
- Accreditation instructions

12.3 Each ticket is issued to a specific participant and must correspond to the participant's identity. Tickets may not be duplicated, copied, or used by another person.

12.4 Participants who do not receive their confirmation should contact the summit organizers prior to the event.

13. Accessibility Policy

13.1 The summit organizers aim to provide an inclusive and accessible environment for all participants.

13.2 Participants requiring accessibility accommodations or special assistance should notify the organizers in advance during the registration process or by contacting the summit organisers.

13.3 While the organizers will make reasonable efforts to accommodate such requests, the availability of certain services may depend on venue infrastructure and advance notice.

14. Liability Disclaimer

14.1 Participants are expected to exercise personal responsibility for their safety, belongings, and travel arrangements during the summit.

14.2 Subject to 14.1, the summit organizers shall not be responsible for:

- Loss, theft, or damage to personal belongings
- Personal injury or illness occurring during the event
- Travel disruptions or delays caused by airlines or transportation providers
- Visa or immigration issues
- Costs associated with travel or accommodation outside the official summit packages

14.3 Participants are strongly encouraged to obtain travel and medical insurance covering international travel and event participation prior to the summit.